#### **FAMILY SHELTER PARTNERSHIP**

#### **Presenters:**

Grace Whitney, CT Head Start Collaboration Office/CT Office of Early Childhood

Megan Graham, Early Care and Education, CRT, Inc., Hartford

Amanda Beane, Investigations, CT Department of Children and Families, Hartford

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CT Early Childhood Cabinet
The Lyceum, Hartford, CT
Thursday, April 30, 2015













#### **AGENDA**

Overview of Families with Young Children Experiencing Homelessness

Overview of Statewide Head Start-Family Shelter Partnerships

Hartford/East Hartford Family Shelter Partnership





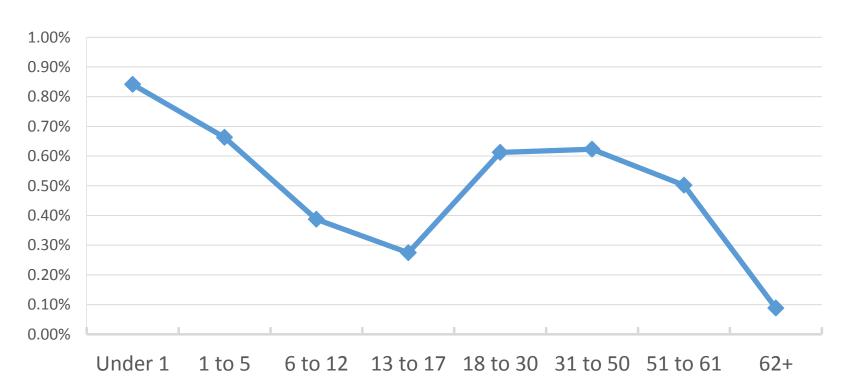








# Annual Percentage Rates of Shelter Use By Age (National)



Source: 2012 AHAR (HUD, 2012) and Census Data













#### The New Face of Homelessness











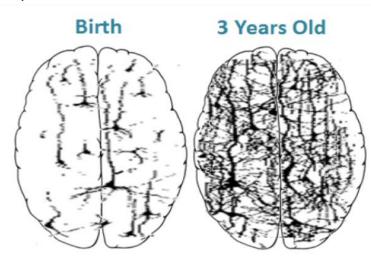






## Why The First Five Years Matter

- •Birth to Five is a time of unparalleled growth!
- During early childhood, the brain strengthens the connections that are being used, while pruning away those that are unengaged
- •The most critical developmental skills learned at this early age are social emotional skills















# Impact on Young Children of Homelessness and/or Unstable Housing\*

- Poverty
- Physical health
- Developmental status
- Mental health/behavior problems
- Educational outcomes
- Mobility

\*Impact of (sheltered) homelessness on children studied in four domains since mid 80s.













# Impact on Young Children of Homelessness and/or Unstable Housing\*

- More than half of all children in shelter programs are age five or under.
- Homeless children have lower birth weights and experience higher levels of childhood illness.
- Mental health problems among children are also prevalent.
- Mothers experiencing homelessness have a higher rate of depression, severe traumatized history and post-traumatic stress disorder.
- These issues can make bonding with and caring for children more challenging for parents experiencing homelessness.













# Impact on Young Children of Homelessness and/or Unstable Housing\*

- Children in these circumstances are at the far end of a "continuum of risk."
- Research has shown that trauma and extreme stress in childhood can lead to detrimental changes in brain structure and function.
- Stress is cumulative and mitigating factors are critical













#### **Recent Federal Efforts**

Building
Partnerships
to
Address
Family
Homelessness



#### Building Partnerships to Address Family Homelessness

Had Start and Early Had Start programs help families experiencing hondestness move to a more stable simulation by providing comprehensive supports and a healthy exviousment for early childhood development and by building strong partnerships with other service providers. This promising practice resource focuses on the way Hard Start and Early Had Start grantess are effectively using partnerships or serve hondess children and how other service providers can build relationships with their local Tlead Start and Early Head Start programs. Evidence from partnerships around the county has shown that these reciprocal relationships help foster an environment of healthy development for young children experiencing honderlessess and help move funilies out of honderlessness.

#### is resource will:

- Provide background information on Head Start and Early Head Start programs;
- Share highlights of how strong partnerships have addressed family homelessness;
- Offer resources to encourage Head Start grantees and housing service providers to work together
  to expand services for children experiencing or at-risk of experiencing homelessness; and
- Present resources to help providers connect families to other services they may need.

• Present resources to holp provident community in the Comprehensive services provided by Head Start and Early Head Start programs are well student to addess family homesterness. Head Start and Early Head Start programs provides and other social service supports in order to counterant the neagies of headth, meant headth, deutoriously, and other social service supports in order to counterant the neagies impacts that houselessness has one early childhood health and ordevolpment. Head Start and Early Head Start programs also counter families experiencing homedessness with a host of other services they may need to holp them move out of homedessness with a host of other services they may need to holp them move out of homedessness with more permanent housing. In 2007, the passage of the Imprevious Head Start programs are considered to the control of th

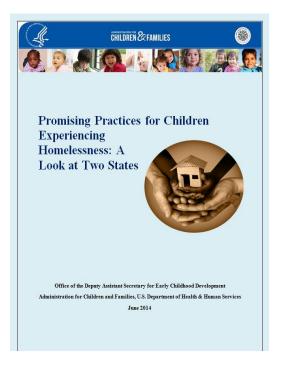
enrollment to Head Start and Early Head Start

Start programs had already been serving families experiencing homelessness, many responded to the legislation and built strong partnerships with other social service providers in order to be more effective at addressing family homelessness. In 2012-2013 alone, Head Start served 4.6500 families experiencing homelessness and assisted 15,696 families in finding safe, tubbe housing.

Family homelessness affects over 1.6 million children without adequate shelter at some point throughout the year<sup>2</sup>. The 2013 Department of

<sup>1</sup> The percentage of families experiencing homelessness that we enrolled in Head Start rose by an average of 70.4% from 2005-2011, according to the U.S. Department of Health and Human Services, 2010-01 Need Start Program Information Report, Family Information Report Average of the Program Information Report Average of Multi Variety Program Council Coun

Promising
Practices for
Children
Experiencing
Homelessness: A
Look at Two
States















## Summary ACF Recommendations

- Prioritize access to services for homeless families
- Provide "grace periods" that give homeless families sufficient opportunity to gather required documentation
- Coordinate with homeless education state coordinators and local liaisons
- Work with homeless coalitions to ensure that the unique needs of young children are well represented













#### New Federal Resource

#### Early Childhood Self Assessment for Family Shelters



EARLY CHILDHOOD SELF-ASSESSMENT TOOL FOR FAMILY EMERGENCY SHELTERS

A GUIDE TO SUPPORT THE SAFE AND HEALTHY DEVELOPMENT OF YOUNG CHILDREN IN EMERGENCY SHELTER SETTINGS



Office of the Deputy Assistant Secretary for Early Childhood Development Administration for Children and Families, U.S. Department of Health & Human Services July 2014

Low Resource Requirements		Some Resource Requirements		ents Substantial I	Substantial Resource Requirements		
SECTION C: WORKFORCE STANDARDS & TRAINING							
What have we done so far?	Accomplished	Improving	Needs Action	Notes	Next Steps		
C1: We train our staff on the effects of homelessness on the development of young children and on how they can support the healthy development of infants toddlers, and preschoolers	ie						
C2: We train our staff to recognize and respond to adver drug and allergic reactions	se						
C3: We train our staff on recognizing domestic violence and the process for referring families to community-based services and hotlines							
C4: We train our staff in traum informed care <sup>13</sup>	8-						
C5: We have at least one staff who is trained in CPR/First Air for adults, infants, toddlers, and preschoolers present at all time							
C6: We run background checks on all of our staff to ensure the pass all child abuse clearances							
C7: We have staff who address the needs of homeless infants, toddlers, preschoolers							













## Head Start: A Perfect Match for Homeless Families

- Head Start provides comprehensive services that homeless children may not otherwise receive
- The Head Start focuses on entire family means parents receive assistance in reaching their goals – it's "2-Gen"
- Community partnerships put Head Start in an excellent position to work with all agencies serving homeless families
- Head Start programs are required to identify and prioritize homeless children for enrollment; allow homeless children to enroll while required paperwork is obtained; and coordinate with McKinney-Vento liaisons and community agencies













#### **Head Start: Program Information Report**

Homelessness Statistics						
Category	2006-2007	2012-2013 (2013-2014)				
# of homeless families	27,033	46,800 (45,168)				
# of homeless children	30,479	50,992 (48,853)				
# of families that found housing	16,379	15,696 (14,734)				













## Why Partner?

- Families in homeless service programs are among the most vulnerable
  - Early learning programs can help housing programs meet the needs of young children
  - Parents are under inordinate stress
  - Children are at a critical developmental life stage time that cannot be recaptured
- Homeless service providers have expertise in housing resources in the community and how to help intervene with housing crises













# Serving Young Children Experiencing Homelessness:

## CT's Head Start-Family Shelter Partnership Project













#### Results: PROJECT GOALS

Increase Head Start Enrollment

Child-proof Family Shelters

Develop and Sustain Partnerships













#### **ORGANIZING STRATEGIES**

- Small Grants
- Head Start-Family Shelter Teams
- Technical assistance, team building and crosssector training
- Structured team work













#### **TOOLS & WORK PLANS**

Child-proofing Action Plan

**Enhancement Purchase List** 

Progress Reporting
Head Start Enrollment
Activities, accomplishments and barriers













#### **Guided Reflection**

#### Head Start-Family Shelter Self-Assessment

- Physical Environment
- Policies on Young Children and Families
- Qualified Workforce
- Programming
- Funding
- Tracking and Evaluation
- Building Awareness
- "Other"













## **Project Design**

	<ul><li>Self-assessment</li><li>Action plan</li><li>Purchase list</li></ul>	Stipend	Progress Report
beginning	X	X	
middle	X	X	X
end	X	X	X













## Picture of Change: From this.....















## .....to this









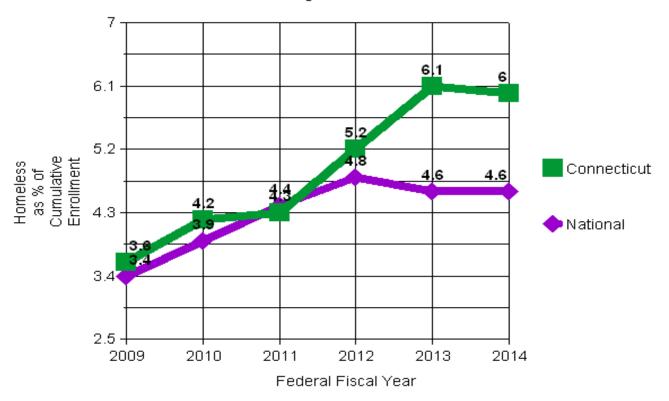






#### Children in Head Start

Children Experiencing Homelessness as a Percent of All Children Served During the Federal Fiscal Year



Head Start PIR 2009-2014













# Head Start-Family Shelter Partnership in East Hartford, CT













## CRT, Inc., Hartford

- Community Renewal Team is a large Community Action Agency based in Hartford CT.
- CRT's Early Care and Education educates more than 1,400 infants, toddlers and preschoolers (Head Start and School Readiness) in six communities + two delegates.
- CRT also operates the East Hartford Family Shelter, with 24 beds for women and children. In 2014, 23 children stayed in the Shelter with their parents.













## Shelter Partnership Small Grant

- An opportunity to improve conditions for children at the Family Shelter in several ways:
- ✓ Expedite enrollment of children into Head Start
- ✓ Provide a more home-like environment to decrease mother and child distress
- ✓ Increase availability of developmentallyappropriate toys and books
- ✓ Expedite comprehensive services to families













#### **Goals and Actions**

GOAL #1: Increase Coordination Between ECE and

**Shelter Services** 

GOAL #2: Assist Families to Meet Goals through Steps

to Success (STS) Holistic Case Management

GOAL #3: Create A Safe And Healthy Home

**Environment For Shelter families** 

GOAL #4: Facilitate Expedited Emergency Access to Services













Shelter and Head Start staff identified ways to coordinate efforts:

- Assign a specific Head Start Enrollment Specialist to oversee outreach and enrollment for Shelter families.
- Streamline the referral process for immediate enrollment of a child into Head Start.
- Expedite support services to homeless families.













Service agreements with existing ECE partners are being expanded to include services at the Shelter. This includes WIC, Birth to 3 and Department of Children and Families (DCF)

- An MOU with each partner is being developed for specific shelter family supports
- WIC partnership to include on-site referrals to WIC office













Raise awareness of the Homeless Liaison, who works for the East Hartford Public Schools under the McKinney-Vento Act:

- Parent workshops on supports provided by the liaison
- Place literature and contact info throughout the Shelter













To ensure smooth working relationships across programs:

- Partners and CRT staff from Head Start and the Shelter met to coordinate tasks and responsibilities
- Set up ongoing Head Start and Shelter staff meetings for the duration of the project













As part of setting and meeting their goals, families are referred to CRT's programs and services especially Head Start, as appropriate.

Referrals are also made to community partners such as WIC, Birth to 3, the East Hartford Homeless Liaison, etc.

Case conferencing between ECE and Shelter staff allows for a concentration of knowledge and resources. This assists the families in crisis while they stay in the Shelter and as they transition back to community housing.













#### Goal # 2 - Steps to Success



Steps to Success (Family Partnerships System) is a holistic service delivery approach developed by CRT to help families and their children who require a concentration of services, interventions and programs to achieve economic stability and a secure future.



























The Head Start Director identified Hartford Area Habitat for Humanity as a promising new partner in this project.

CRT/Habitat for Humanity Collaboration Outcomes:

- East Hartford facility was assessed by Habitat to identify site needs, facility improvements and possible furniture and equipment donations.
- Habitat and a volunteer interior designer is creating a home-like environment through furniture, wall décor, rugs, etc.



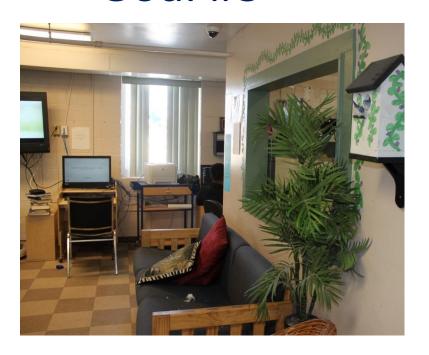












#### **Work Plan for Shelter Make-over**

- Interior Designer assessed site layout.
- Renovation plans were developed.
- Furniture needs were determined.
- Vendors committed to refurbish donated furniture.
- CRT's Youth Build program removed old carpet and painted walls.













- Families enrolled in Head Start will receive home visits in the Shelter, with services for infants, toddlers or preschoolers
- A space that supports privacy has been identified within the Shelter for staff and families to meet during their home visit.















Training for Parents and Staff will be provided to ensure the Shelter is a safe and healthy place while families are in need of services.

Additionally, parents will receive training on parenting and other Child Development, Health and Nutrition topics.













CRT ECE staff will work with Shelter staff to revise Emergency Response Plans to include:

- Guidance for natural disasters
- Accounting for children at all times.
- Checking and replacing Shelter smoke detectors.
- Providing for hearing impaired clients.













ECE created a handbook in English and Spanish, which will be given to each new family with children upon arrival:

Your Shelter Home
What You and Your Child Can Expect

#### The information includes:

- Health and Safety at the Shelter
- Early Childhood Education and Enrolling a Child in Head Start.
- Basic Needs Resources
- Community Resources and Supports













On arrival at the Shelter, families will receive an infant, toddler or preschool "Parent Pack" filled with the following:

- Information on maintaining children's immunization records
- "Your Shelter Home Handbook" with client feedback form
- Safe sleep information to reduce the risk of Sudden Infant Death Syndrome (SIDS)
- Travel size lotion and hygiene wash, toothpaste, shampoo, baby soap and toothbrush
- Diapers/wipes if needed













CRT ECE will supply the Shelter with diapers and formula on an emergency basis

Shelter staff will call the Head Start hotline and CRT Enrollment Specialist will make the delivery













# Department of Children and Families Partnership

#### Workshops for families:

- Special Act 14-22
- Dangers of co-sleeping and shaken baby syndrome and the importance of safe sleep and back to sleep
- Rights when working with DCF
- Fatherhood initiatives













# Department of Children and Families Partnership

Educational issues/educational neglect

- What services are available
- Partnering with schools (out-posting workers)

#### Mental Health

- Removing the myths
- Services

#### Substance Abuse

- Impact on children
- Family Based Recovery (FBR) and Building Stronger Families (BSF)











# Department of Children and Families Partnership

#### Connecting families to community resources:

- Nurturing Families
- Care Coordination
- Community Support for Families
- HUSKY-intensive case management
- Emergency Mobile Crisis
- 211 Infoline
- DCF Voluntary Services
- Other

#### Sharing online resources:

Ctparenting.com ~ DCF Website (<u>www.ct.gov/dcf</u>) ~ OEC website (<u>www.ct.gov/oec</u>)













#### **GOALS ACHIEVED!**

Increased Head Start/ECE enrollment

Child-proofing shelters is all areas of selfassessment

Partnerships developed and sustained













#### Thank you.

#### Questions? Comments?











